



Guelph Minor Football Association
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Refund Policy

GMFA understands that unexpected situations may arise that require a player to withdraw from the program. Therefore, we have established the following refund policy:

Refunds will be based on the percentage of the season completed as follows:

1. If a player withdraws before the start of practices or tryouts, they will receive a **full refund** of their club fees.
2. If a player withdraws after practices have started but before the first game of the season, they will receive a **refund of 75%** of their club fees.
3. If a player withdraws after the first game, there will be **no refund** given.
4. In the event of an **injury**, there will be **no refund** given. Per our Injury and Return To Play Policy, the player is expected to remain with the team and participate in any activities they are medically cleared for.
5. If a player is invited to participate as a practice squad player, the cost of registration will be **50% of the full season rate**. The practice squad players will be entitled to refunds for any funds paid in excess of the 50% of the full season rate.

In the event that a GMFA team holds tryouts:

6. If a player is cut during tryouts, a **\$150 tryout fee** will be assessed, all other monies will be refunded.
7. If a player makes the team and subsequently withdraws, there will be **no refund** given, unless a replacement player is found.

Refund Processing

Please note that refunds will **not be issued** until:

- a) All provided equipment (e.g., helmets, shoulder pads) has been returned in good condition;
- b) Any outstanding balance (net of refund) on the player's account is paid in full.

Refund Exceptions

Please note that **no refunds** will be issued for:

- a) Any equipment or uniform **purchases** made by the player or their parents/guardians.
- b) Any Football Ontario or Football Canada registration fees, which may have been charged at the time of enrollment.

Requesting a Refund

To request a refund, please contact our club's treasurer (treasurer@guelphminorfootball.net), who will provide you with the necessary forms to fill out. Refunds will be processed within 30 days of receipt of the completed refund request form.

We appreciate your understanding of our refund policy and hope that it provides clarity in the event that a player needs to withdraw from our program.